TOTAL MOBILITY AROUND NEW ZEALAND

A regional guide to using the Total Mobility scheme

NZ TRANSPORT AGENCY
WAKA KOTAHI

Safer Journeys

New Zealand Government

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About the Total Mobility scheme

This guide provides an overview for Total Mobility scheme users and contact information for regions operating the scheme in New Zealand.

WHAT IS THE TOTAL MOBILITY SCHEME?

Funded in partnership by local and central government, the Total Mobility scheme assists eligible people, with long-term impairments to access appropriate transport to meet their daily needs and enhance their community participation. This assistance is provided in the form of subsidised door to door transport services wherever scheme transport providers operate.

It provides:

- vouchers or electronic cards to eligible scheme members that subsidise the normal transport fare by 50% up to a maximum fare (set by the relevant regional council, or Auckland Transport)
- funding to scheme providers to help purchase and install wheelchair hoists
- payment to the owner of the wheelchair accessible vehicle for each Total Mobility scheme member who requires the use of a wheelchair hoist or ramp on a trip.

WHO ADMINISTERS THE SCHEME?

The scheme is managed and operated by regional councils.

HOW DOES THE TOTAL MOBILITY SCHEME WORK?

Scheme users are issued with an electronic card or a book of vouchers. You can obtain an electronic card or vouchers from the relevant regional council. Total mobility subsidies can be claimed anywhere in New Zealand where the scheme operates.

The subsidy per trip is 50% of the fare, up to a maximum subsidy. The maximum subsidy varies between regions; these costs are available under the regional information in this guide. If the total fare is more than the maximum subsidy you must meet the additional cost.

READ MORE ABOUT THE SCHEME

For general information about the scheme, visit:
www.transport.govt.nz/ourwork/Land/the-Total-Mobility-Scheme/.

NOTE

While this guide provides information about the Total Mobility scheme, it does not guarantee travel. Factors outside of the control of the NZ Transport Agency may influence the availability of users to travel, such as individual regional council policies on subsidising out-of-town travel.

In addition, while the scheme has widespread support, individual transport operators may refuse to honour the card and/or vouchers. We recommend that you book your transport service by phone or check with the operator that they accept the card or vouchers before you start your journey.

Visiting another region in New Zealand

INFORMATION FOR VISITING ANOTHER REGION IN NEW ZEALAND

- If you are from Auckland, Wellington, Christchurch, Otago or Taranaki where an electronic card is used, you will need to obtain vouchers before you travel to a region where an electronic card is not available.
- Contact the regional council at least 10 days before a planned trip, which will allow time for vouchers to be posted if required.
- When travelling in another region please advise the driver you are from out of town and are using a card and/or vouchers from your home town.
- You must present your total mobility card and/or vouchers to the driver at the start of the trip.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN NEW ZEALAND

- The subsidy can only be accessed when travelling with approved transport operators (refer to transport operators section in each region below).
- No blue vouchers (for group travel and where payment is not made by a scheme member) issued outside your region will be accepted.
- Total mobility may not be used for travel that is undertaken as part of your work or that is paid for by another organisation such as ACC or DHB.
- Return trips are not covered by one transaction. Separate transactions must be made for each one way trip.
- No waiting time is subsidised, unless specified in individual regions restrictions below.
- Passengers may travel where total mobility services are provided so long as no more than the local maximum fare is charged to the regional council.

Northland

COVERAGE

The scheme is only available in the Whāngārei urban area.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Three hoist vehicles are available in Whāngārei at any one time.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
A1 Cabs	09 438 3377	Hoist available
Driving Miss Daisy Whāngārei (bookings required)	09 430 8091 or 021 503 262	Hoist available
Kiwi Cabs	09 438 4444	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by Northland Regional Council per trip

The maximum contribution per trip is $25.

Note: Northland Regional Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN NORTHLAND

A maximum of one voucher book per month is issued to each client. Visitors are asked to treat the scheme sparingly.

CONTACTS

09 470 1200	Northland Regional Council Private Bag 9021 Whāngārei Mail Centre Whāngārei 0148
0800 002 004	
totalmobility@nrc.govt.nz	

Auckland

COVERAGE

The Total Mobility scheme is available across the whole Auckland region.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Affordable Choice Cabs	09 832 0000	
Alert Taxis	09 309 2000	
Allways Mobility Transport	09 828 8648	Hoist available
Auckland Co-operative Taxis	09 300 3000	Hoist available
Auckland Mobility Transport	09 827 7032	Hoist available
Budget Taxis	09 849 3000	Hoist available
Cheap Cabs	09 621 0505	
Corporate Cabs	09 377 0773	
Dial A Ride Auckland	09 625 5599	Hoist available
Discount Taxis	09 529 1000	Hoist available
Driving Miss Daisy (bookings required)	0800 948 432	Hoist available
Freedom Companion Driving Services NZ	0800 956 956	
Independence Mobility	027 454 0487	Hoist available
Kwik Cabs	09 486 3368	Hoist available
North Shore Taxis	09 488 8000	Hoist available
R & R Total Mobility	09 443 2506	Hoist available
Re-li-on-us Mobility	0800 025 999	Hoist available
South Auckland Taxis	09 278 5678	Hoist available
SuperCare4u.com	09 630 2060	Hoist available
Taxis United	09 295 1000	Hoist available
Waiheke Executive Transport	09 372 6643	
Warkworth Taxis	09 425 0000	Hoist available
Western Cabs	0800 833 000	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by Auckland Transport per trip

The maximum contribution per trip is $40.

Note: Auckland Transport will pay half the fare up to a maximum of $80. Any additional fare must be paid in full by the user.

CONTACTS

09 366 6400	Total Mobility Scheme Auckland Transport Private Bag 92250 Auckland 1142
0800 103 080	
ptenquiry@at.co.nz	

Bay of Plenty

COVERAGE

The Total Mobility scheme is available across Bay of Plenty including Rotorua, Tauranga, Te Puke, Mt Maunganui, Papamoa and Whakatāne (limited service).

Total mobility does not operate in Murupara, Katikati, Kawerau or Ōpōtiki which has no taxi service.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Dial A Cab, Whakatāne	07 308 0222	Hoist available
Driving Miss Daisy – Rotorua (bookings required)	07 347 4001 or 021 503 605	
Kubat Taxis, Tauranga	07 218 1718	Hoist available
New Zealand Cabs, Tauranga	07 578 7878	Hoist available
Rotorua Taxis, Rotorua	07 348 1111 or 0800 500 000	Hoist available
Taxi Cabs, Rotorua	07 347 9797	
Tauranga Taxis, Tauranga	07 577 5565 or 0800 829 477	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by Bay of Plenty Regional Council per trip

The maximum contribution per trip is $12.50.

Note: Bay of Plenty will pay half the fare up to a maximum of $25. Any additional fare must be paid in full by the user.

CONTACTS

REGIONAL TOTAL MOBILITY COORDINATOR
Mary McLaren, 0800 884 880
Mary.mclaren@boprc.govt.nz

www.boprc.govt.nz/sustainable-communities/transport/total-mobility/

info@boprc.govt.nz

Bay of Plenty Regional Council/Toi Moana
PO Box 364
Whakatāne 3158
0800 884 880

Waikato

COVERAGE

The Total Mobility scheme operates in the urban centres of Hamilton, Taupō and Tokoroa.

TRANSPORT OPERATORS

The following transport operators provide Total Mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBLITY
Driving Miss Daisy (East Hamilton) Bookings required	07 856 8865 or 021 503 384	Hoist available
Driving Miss Daisy (West Hamilton) Bookings required	07 856 0112 or 021 503 565	Hoist available
Driving Miss Daisy (Taupō) Bookings required	07 377 0090 or 021 503 211	
Great Lake Taxis (Taupō)	07 377 8990	Hoist available
Hamilton Taxis	07 847 7477 or 0800 477 477	Hoist available
Red Cabs (Hamilton)	07 839 3939	Hoist available
Taupō Taxis	07 378 5100	
Tokoroa Taxi Cabs	07 886 6099	
Trikiso Buses Ltd (Hamilton)	07 847 2203	Hoist available
Yellow Cabs (Hamilton)	07 847 9469 or 0800 479 469	

COSTS

Level of subsidy per trip

50%

Maximum contribution by Waikato Regional Council per trip

The maximum contribution per trip in:

- Hamilton is $15 (up to a maximum fare of $30)
- Taupō is $12.50 (up to a maximum fare of $25)
- Tokoroa is $7.50 (up to a maximum fare of $15)

Note: Waikato Regional Council will pay half the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN THE WAIKATO

One trip – one voucher.

Waikato Regional Council will not pay for waiting time.

No blue vouchers (for group travel and where payment is not made by a scheme member) issued outside the region will be honoured.

As pink vouchers are used in our region, it is essential that you advise the taxi driver or the taxi company when you book the service that you will be using a voucher issued in another region before you get into the cab.

Note: if you are from Auckland or Wellington where a smart card is used, you will need to obtain vouchers before you travel.

CONTACTS

07 859 0999	Waikato Regional Council Private Bag 3038 Waikato Mail Centre Hamilton
0800 800 401	

Hawke's Bay

COVERAGE

The Total Mobility scheme is available across Central Hawke's Bay (Waipukurau/Waipawa), Napier, Hastings and Wairoa (on-demand service).

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
1/2 Price Cabs, Napier and Hastings	06 974 4444	Folded wheelchairs
Baywide Taxis, Napier	0800 885 533	Folded wheelchairs
Bruno's Mobility Service, Napier	06 843 8478	Hoist available
Central Hawke's Bay Cabs, Waipukurau	06 858 7920	Folded wheelchairs
Driving Miss Daisy Napier/Taradale (bookings required)	06 844 0620 or 021 465 335	Hoist available
Driving Miss Daisy Hastings (bookings required)	06 878 5029 or 027 234 6017	Hoist available
Driving Miss Daisy Havelock North (bookings required)	06 877 8476 or 027 498 8383	Hoist available
Hastings Taxis, Hastings	06 878 5055	Hoist available
Hawke's Bay Combined Taxis, Hastings	06 878 7873	Hoist available
Monique Driving You Hawke's Bay (bookings required)	06 8777 807	Hoist available
Pink Total Transport, Napier	06 835 5300	Hoist available
Village Shuttle – Havelock and Hastings (booking required)	06 877 7632 or 0800 777 796	
Village Shuttle – Napier (booking required)	06 844 0482 or 027 349 7555	

COSTS

Level of subsidy per trip

50%

Maximum contribution by Hawke's Bay Regional Council per trip

The maximum contribution per trip is $15.

Note: Hawkes Bay Regional Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

Special qualifying fare

The special qualifying fare includes trips to the regional hospital, Hawke's Bay airport, Eastern Institute of Technology, Rowan House, the Beacon, Mosaic, Lifeskills and Stewart Centres. Hastings and Havelock North people going to Napier Health Centre also qualify.

The maximum contribution per trip is $25.

Note: Hawke's Bay Regional Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN HAWKE'S BAY

In Wairoa an on-demand service is operated by the Wairoa Disability Transport Service Inc. The society has a 14-seat van fitted with a wheelchair hoist that has capacity for four wheelchairs. Two paid drivers are employed, both of whom have passenger-endorsed driver licences. Wairoa has no taxi service, and this service operates on a similar basis to total mobility. The main users of the service are the elderly and people with disabilities.

REGIONAL TOTAL MOBILITY COORDINATOR Margaret Carswell, Hawke's Bay Regional Council	Hawke's Bay Regional Council 159 Dalton Street Private Bag 6006 Napier
06 833 8087 0800 108 838	
totalmobility@hbrc.govt.nz	06 835 9200

Gisborne

COVERAGE

The Total Mobility scheme operates throughout the Gisborne district.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy – Tairāwhiti Gisborne (bookings required)	06 868 8081 or 021 503 816	Hoist available
Eastland Taxis	06 867 6767	
Gisborne Taxi Society	06 867 2222	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by the council per trip

The maximum contribution per trip is $6.

Note: Gisborne District Council will pay half the fare up to a maximum of $12. Any additional fare must be paid in full by the user.

CONTACTS

REGIONAL TOTAL MOBILITY COORDINATOR

Ro Storey or Lynda McIntosh
06 867 2049 ext 6522

totalmobility@gdc.govt.nz

Gisborne District Council
PO Box 747
Gisborne

Taranaki

COVERAGE

The Total Mobility scheme is available across Taranaki including Stratford, New Plymouth, Waitara and Hāwera.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy – New Plymouth (bookings required)	06 751 0209 or 027 773 3268	
Energy City Cabs (New Plymouth)	06 757 5580	
Freedom Companion Driving Service	06 758 0734	Wheelchair ramp available
Ironside Vehicle Society New Plymouth	06 753 6469	Pre-booked hoist assistance available
New Plymouth Taxis (New Plymouth)	06 757 3000	
STOPS (Hawera)	06 278 3933	
Stratford Taxis (Stratford)	06 765 5651	

COSTS

Level of subsidy per trip

50%

Maximum contribution by the Taranaki Regional Council

The maximum contribution per trip is $20.

Note: Taranaki Regional Council will pay half the fare up to a maximum of $40. Any additional fare must be paid in full by the user.

CONTACTS

0800 TOT MOB (868 662)	Taranaki Regional Council 47 Cloten Road Private Bag 713 Stratford 4352
www.trc.govt.nz/total-mobility (contains answers to frequently asked questions and forms).	
totalmobility@trc.govt.nz	

Manawatū-Whanganui

COVERAGE

The Total Mobility scheme is available across the Manawatū-Whanganui including Feilding, Palmerston North, Levin, Marton and Whanganui.

The Total Mobility scheme does not operate in Dannevirke, Raetahi, Pahiatua, Woodville, Taumaranui and Ohakune which has no transport service.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy – East Palmerston North (bookings required)	06 355 0040 or 021 503 642	
Driving Miss Daisy – West Palmerston North (bookings required)	06 355 0470 or 027 448 7095	Hoist available
Driving Miss Daisy – Feilding (bookings required)	06 323 4333 or 021 503 561	
Driving Miss Daisy – Whanganui (bookings required)	06 347 9100 or 021 503 313	
Friendly Feilding Taxis (Feilding)	06 323 7117	
Marton Taxis (Marton)	06 327 7344	
Palmerston North Taxis (Palmerston North)	06 355 5333	Hoist available
River City Cabs (Whanganui)	06 345 3333	Hoist available
Taxis Black and Gold (Palmerston North)	06 351 2345	Hoist available
Taxis Black and Gold (Feilding Hoist)	06 351 2345	Hoist available
Taxis Direct (Levin)	06 368 8200	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by Horizons Regional Council

The maximum contribution per trip in:

- Palmerston North, Whanganui, Levin and Feilding is $10 (up to a maximum fare of $20)
- Marton and Feilding is $5 (up to a maximum fare of $10).

Note: Horizons Regional Council will pay half the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN MANAWATŪ-WHANGANUI

Passengers may travel where they wish so long as no more than the local maximum is charged to the regional council.

CONTACTS

0508 800 800	Horizons Regional Council Private Bag 11025 Palmerston North

Wellington

COVERAGE

The Total Mobility scheme is available across the whole Greater Wellington region.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Airport and City Shuttles	04 977 7406	Hoist available
Driving Miss Daisy (bookings required)	0800 948 432	Hoist available
Driving Miss Daisy (Wairarapa) (bookings required)	06 377 0232 or 027 310 8005	Hoist available
Freedom Companion Drivers	0800 956 956	Hoist available
Golden Oldies	04 528 2868	Hoist available
Hutt and City Taxis	04 570 0057	Hoist available
Kiwi Cabs Ltd	04 389 9999	Hoist available
Masterton Radio Taxis	06 378 2555	
Paraparaumu Taxis	04 296 1111	Hoist available
Porirua Taxis	04 237 6099	Hoist available
Rideshop Cabs Masterton	06 377 4231	Hoist available
Wellington Combined Taxis Ltd	04 384 4444	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by the council per trip

The maximum contribution per trip is $40.

Note: Greater Wellington Regional Council will pay half the fare up to a maximum of $80. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN THE GREATER WELLINGTON REGION

- All total mobility trips must be conducted in accordance with the total mobility customer terms and conditions of use.
- Up to five minutes of waiting time is subsidised.

CONTACTS

Metlink Service Centre
0800 801 700

www.metlink.org.nz

info@metlink.org.nz

Total Mobility
Greater Wellington Regional Council
PO Box 11646
Wellington 6142

Follow us on Twitter: @metlinkwgtn

Nelson city and Tasman

COVERAGE

The Total Mobility scheme is available across Nelson and Tasman including Nelson city, Richmond, Brightwater, Wakefield, Māpua and Motueka.

There is not currently an approved transport operator in Golden Bay.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Nelson city and Richmond (including northeast of city and southwest of Richmond and Māpua)

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy – Nelson East (bookings required)	03 547 2133 or 021 319 397	Hoist available
Driving Miss Daisy – Nelson West (bookings required)	03 541 0020 or 021 504 856	
Freedom companion driving service	03 539 4856 or 021 355 843	
Nelson City Taxis (Nelson city and Richmond, including northeast of city	03 546 7040	Hoist available
Ray of Sunshine Assisted Living	03 544 5004	
Sun City Taxis (Nelson city and Richmond, including northeast of city and southwest of Richmond and Māpua)	03 548 2666	

Motueka

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Motueka regional ambulance (Motueka)	03 528 7645	Hoist service only

COSTS

Level of subsidy per trip

50%

Minimum contribution by Nelson City Council

The maximum contribution per trip is $10.

Note: Nelson City Council will pay half the fare up to a maximum of $20. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN NELSON CITY AND TASMAN

Scheme vouchers cannot be used in Golden Bay, however residents can use their vouchers in Motueka, Richmond, Nelson and other regions of New Zealand.

CONTACTS

03 546 0200	Nelson City Council PO Box 645 Nelson
customerservice@ncc.govt.nz	

Marlborough

COVERAGE

The Total Mobility scheme operates throughout Marlborough.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
A1 Shuttles (Picton only)	022 0188 472 or 0800A1PICTON	
Blenheim Shuttles	03 577 5277	
Driving Miss Daisy – Marlborough (bookings required)	03 579 3162 or 0800 948 432	Hoist available
Flo2Go	0800 356 246	Hoist available
Jade Pick Me Ups	03 577 8347 or 027 951 1952	
Marlborough Taxis	03 577 5511	Hoist available
Picton Mobility Shuttles	03 573 5151 or 027 61 999 61	Hoist available
Your Local Chauffeur	022 018 2470	

COSTS

Level of subsidy per trip

50%

Maximum contribution by Marlborough District Council

The maximum contribution per trip is $15.

Note: Marlborough District Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME IN THE MARLBOROUGH DISTRICT

Funding for the scheme is limited. All users are requested to use the scheme sparingly.

CONTACTS

03 520 7400	Marlborough District Council PO Box 443 Blenheim 7240
total.mobilty@marlborough.govt.nz	

West Coast

COVERAGE

The Total Mobility scheme is available across the West Coast including Greymouth, Hokitika and Westport.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Buller Taxis	03 789 6900	Hoist available
East West Coaches (West Coast residents only)	03 789 6251	
Greymouth Taxis	03 768 7078	Hoist available
Hokitika Taxis	03 755 5075	Hoist available
West Coast Shuttle (West Coast residents only)	03 768 0028	
Westport Cabs	03 789 6260	

COSTS

Level of subsidy per trip

50%

Maximum contribution by the council per trip

The maximum contribution per trip is $15.

Note: West Coast Regional Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

RESTRICTIONS TO THE TOTAL MOBILITY SCHEME ON THE WEST COAST

Users are generally limited to 25 vouchers per month, although more are available on request.

CONTACTS

Nichola Costley 03 769 9092 0508 800 118 (freephone)	West Coast Regional Council PO Box 66 Greymouth
totalmobility@wcrc.govt.nz	

Canterbury

COVERAGE

The Total Mobility scheme is available across Christchurch, Ashburton, Timaru and Waimate.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Greater Christchurch

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Blue Star Taxis	03 379 9799	Hoist available
Driving Miss Daisy – Christchurch (bookings required)	0800 948 432	Hoist available
First Direct	03 375 5555	Hoist available
Gold Band Taxis	03 379 5795	Hoist available
Total Care mobility	03 351 1599	Hoist available

Ashburton, Timaru and Waimate

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Ashburton Taxis 2006 Ltd	03 308 2288	Hoist available
Driving Miss Daisy – Timaru (bookings required)	0800 948 432	Hoist available
Geraldine Community Bus Trust	03 693 1007	Hoist available
Timaru Taxis	03 688 8899	Hoist available
Waimate Community Vehicles Trust	03 689 6226	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by Environment Canterbury

The maximum subsidy by the council per trip is $35.

Note: Environment Canterbury will pay half the fare up to a maximum of $70. Any additional fare must be paid in full by the user.

CONTACTS

Christchurch 03 365 3828 Other areas 0800 324 636 (freephone)	Environment Canterbury PO Box 345 Christchurch

Otago

COVERAGE

The Total Mobility scheme is available across Otago, including Alexandra, Ōamaru, Balclutha, Queenstown, Wānaka and Dunedin.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide a wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Airport Shuttles (Dunedin)	0800 477 800	Wheelchair access available
Big Red's Chauffeur & Taxi Services (Alexandra)	021 731 461	
City United Taxis	03 477 1771	Wheelchair access available
Corporate Cabs (Dunedin)	0800 789 789	
Driving Miss Daisy – Dunedin North (bookings required)	03 467 5017	Wheelchair access available
Driving Miss Daisy – Dunedin South (bookings required)	03 486 2033	Wheelchair access available
Driving Miss Daisy – Ōamaru (bookings required)	03 434 8421 or 021 503 680	
Dunedin Taxis (Dunedin)	03 477 7777	Wheelchair access available
Green Cabs (Dunedin)	0800 46 47336	
Green Cabs (Queenstown)	0800 46 47336	
Louie's Cabs (Balclutha)	03 418 0480	
Mosgiel Combined Taxis (Mosgiel)	03 489 3344	Wheelchair access available
Nab a Cab (Dunedin)	03 477 3366	
Queenstown Taxis (Queenstown)	03 442 7788	Wheelchair access available
Southern Taxis (Dunedin)	03 476 6300	Wheelchair access available
Wana Taxi (Wānaka)	0800 92 62 82	
Whitestone Taxis (Ōamaru)	03 434 1234	Wheelchair access available
Yello Taxis (Wānaka)	03 443 5555	

COSTS

Level of subsidy per trip?

50%

Maximum contribution by Otago Regional Council

The maximum contribution per trip is $25.

Note: Otago Regional Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

CONTACTS

03 474 0827	Otago Regional Council Private Bag 1954 Dunedin 9054
totalmobility@orc.govt.nz	

Southland

COVERAGE

The Total Mobility scheme is available across the Invercargill urban area and the Gore district.

TRANSPORT OPERATORS

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

Invercargill

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Blue Star Taxis Ltd	03 217 7777	Hoist available
Driving Miss Daisy – Invercargill (bookings required)	03 216 7763 or 021 503 334	Hoist available
Ezicab	03 217 6767 or 027 217 6767	
Golden Ride	0800 26 23 01	
Invercargill Taxis	03 216 5995	Hoist available

Gore

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Gore Taxis	03 208 9444	Hoist available
SouthCabs – Gore	03 208 9444	Hoist available

COSTS

Level of subsidy per trip

50%

Maximum contribution by the Invercargill City Council

The maximum contribution per trip is $25.

Note: Invercargill City Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

CONTACTS

03 211 1777	Invercargill City Council Private Bag 90 104 Invercargill
totalmobility@icc.govt.nz	